OPEN POSITION:

MONITORING & PRODUCT SPECIALIST

RESPONSIBILITIES	The resource will be responsible for: • Generate and make available periodic plant reports for technical, management and administrative purposes on a weekly, monthly and annual basis; • Support operational departments by making plant operating data available for verification of compliance with defined performance contractual obligations; • Define and monitor customer plant KPIs; • Optimising and coordinating the management and commercial development of consumable components of the robot islands by interfacing with technical departments, sales and purchasing areas; • Monitoring the operation of the plants via a dedicated cloud platform, ensuring proactive customer service; • Ensuring the commercial development of the plant monitoring platform; • Managing relations with foreign service centres. The resource will take part in training courses promoted by BM Group Polytec in order to deepen and improve his/her skills in the field.
LOCATION	• Borgo Chiese (TN) (Headquarters, production of switchboards and robotic cells, testing and verification, software development offices, electrical and mechanical design)
REQUIREMENTS	• Willingness to learn new computer skills applied to the industrial sector. • Diploma and/or degree in electronics, electrical engineering, industrial automation or similar. • Availability for occasional travel in Italy and abroad. • Good knowledge of the English language. • Excellent stress resistance, interpersonal skills and operational flexibility complete the profile.
REQUIRED TECHNICAL SKILLS	• Diploma from Industrial Technical Institute or Degree in Management Engineering; • Availability for occasional travel in Italy and abroad; • Excellent knowledge of the English language; • Excellent stress resistance, interpersonal skills and operational flexibility complete the profile.
WHAT WE OFFER	• Equipment: Smartphone and PC. • Shared apartment/hotel for non-residents during any training/work

	periods at the Borgo Chiese headquarters. • Technical, linguistic, and managerial training. • Integration into a solid and rapidly growing international group with 30 years of experience in innovation, technology, and energy. • Opportunity to grow and improve the job position, aspiring over the years to acquire responsibilities within the company. • Opportunity to travel and meet new people from different linguistic and cultural backgrounds. • Opportunity to take part in innovative research and development activities.
ABOUT US	**Polytec**, a BM Group company, develops technologically advanced automation systems and robotic solutions, supporting industry on the path towards digital transformation. **BM Group** is an Italian industrial group that combines companies with different specialisations that share a common goal: to enable industry to undergo the technological transformation necessary to become a smart and sustainable factory. The BM Group team is young, dynamic, and constantly collaborates with research centres and universities. For each new figure included in our staff, an induction programme is defined in the hiring phase in accordance with experience and skills. We organise and promote training courses with a view to continuous improvement.
APPLICATION INFORMATION	• RAL to be defined based on the professional profile. • The job offer is aimed at both sexes (law 903/77) • Information on the treatment of personal data (2016/679 GDPR): https://bmgroup.com/wp-content/uploads/2024/03/Informativa-Candidati_Contitolarita-BM-Group-v.23.03.24.pdf