

OPEN POSITION:

SERVICE SOFTWARE ENGINEER

RESPONSIBILITIES	<p>The resource will be in charge of:</p> <ul style="list-style-type: none"> • Support customers by telephone or via remote connection for the analysis of reported anomalies, intervening, if necessary, at customer plants in Italy and abroad. • Carry out interventions in support of operating technicians for ordinary and extraordinary maintenance on robot cells and AGV/LGV automatic trolleys at customers' plants in Italy and abroad. • Develop PLC/Robot software for possible machine upgrades. • Drafting intervention reports. • Proactively report possible system improvements and opportunities for new after-sales services to the After Sales Manager. • The resource will take part in the training courses promoted by BM Group Polytec in order to deepen and improve their skills in the field.
WORKPLACE	<ul style="list-style-type: none"> • Borgo Chiese (TN) (Headquarters, production of switchboards and robot islands, testing and verification, software development offices, electrical and mechanical design). • Brescia (after the training period in Borgo Chiese)
REQUIREMENTS	<ul style="list-style-type: none"> • Willingness to undertake short and frequent assignments in Italy and abroad. • Basic knowledge of KOP/Ladder language and industrial PLCs. • Basic knowledge of programming with structured text language (e.g. C). • Previous experience as an installation technician for production systems/machines will be considered an advantage. • Good knowledge of the English language. • Good ability to read circuit diagrams and technical documentation. • Good knowledge of the Office package. • Excellent stress resistance, interpersonal skills and operational flexibility complete the profile.
WHAT WE OFFER	<ul style="list-style-type: none"> • Equipment: Smartphone and PC. • Shared apartment/hotel for non-residents during training period at the Borgo Chiese headquarters. • Technical, linguistic, and managerial training. • Opportunity to work for a rapidly growing international group in the field of robotics and industrial automation. • Opportunity to grow and improve the job position, aspiring over the years to acquire responsibilities within the company.

	<ul style="list-style-type: none"> • Opportunity to travel and meet new people from different linguistic and cultural backgrounds. • Opportunity to take part in innovative research and development activities.
ABOUT US	<p>Polytec, a BM Group company, develops technologically advanced automation systems and robotic solutions, supporting industry on the path towards digital transformation.</p> <p>BM Group is an Italian industrial group that combines companies with different specialisations that share a common goal: to enable industry to undergo the technological transformation necessary to become a smart and sustainable factory. The BM Group team is young, dynamic, and constantly collaborates with research centres and universities. For each new figure included in our staff, an induction programme is defined in the hiring phase in accordance with experience and skills. We organise and promote training courses with a view to continuous improvement.</p>
APPLICATION INFORMATION	<ul style="list-style-type: none"> • RAL to be defined based on the professional profile. • The job offer is aimed at both sexes (law 903/77) • Information on the treatment of personal data (2016/679 GDPR): https://bmgroup.com/wp-content/uploads/2024/03/Informativa-Candidati_Contitolarita-BM-Group-v.23.03.24.pdf